



QUALITY ASSURANCE POLICY

“TUI BLUE Meltemi” is committed to continuing to improve its services in order to achieve the maximum level of quality required. The main goal of this Quality Policy is to develop high quality services that contribute to meeting the needs of our customers, thus enhancing the performance and development of our people.

The company studies the external and internal factors that may negatively or positively affect the performance of the company while understanding the needs and expectations of the participants. It also evaluates and addresses potential obstacles thus strengthening management and commitment to quality management.

The Hotel undertakes to follow and comply with the current legal and other conditions.

The efficiency of our services is evaluated through customer questionnaires and comments.

The communication of the above results takes place through frequent meetings of the Management with the staff.

Executives as well as all other employees have studied and been informed about our operational objectives and the standards of practice followed by the policy.

Objectives are redefined after detailed checks at least once a year on their suitability.

Ensuring the efficient operation of all procedures and instructions of the Hotel, lies in the planned internal audit.

Quality management ensures that services are provided as defined in the recorded methods and procedures. Full application is required in all areas of operation in the Hotel.

This policy strengthens the improvement and efficiency of the company and promotes and contributes to the achievement of the goals and objectives set by the Management.

Every employee is fully aware of this Quality Policy and adopts its purpose and objectives.

This policy will be reviewed annually for ongoing updating.

The Management
TUI BLUE MELTEMI Hotel